Claims management

Smart solutions for the Public Sector

We know that working in the Public Sector isn't always easy

Driving operational efficiencies, in today's economic environment can be a significant challenge and drain on resources across many Public Sector disciplines - often requiring an innovative approach to ensure costs are managed effectively, overall spend is controlled and outcomes add tangible value.

The sector is complex, with a number of risks and inefficiencies. Strong controls are, therefore, essential to maximise the benefits of existing insurance arrangements to avoid unnecessary financial losses.

It's a fragmented market, creating risks, disconnect, duplication of effort and inefficiencies.

And then there's the issue of data... cyber, data security and other emerging risks create a significant challenge and a lack of a robust digital strategy will undermine effective risk management.

Driving efficiencies and savings

We reduce the costs of claims by using our scale, expertise and investment in leading technology to:
• Automate complex calculations and tasks
• Deliver greater accuracy and reduced costs through enhanced controls
• Speed up processes
• Reduce duplication and costs through an integrated strategy with trusted partners

Technology-enabled claims management

Pro's team of subject matter experts will deliver a one-stop solution with all your data in one place – simplifying your claims challenges:
• Enhanced controls
• Reduced leakage
• Faster claims lifecycles
• Better data visibility and quality
• Improved claims outcomes

Pro-global.com
Tel: +44 (0)20 7068 8000

Pro Global offers you a fully integrated solution to these challenges

Our market positioning and subject matter expertise allows us to take leading roles in a wide range of working parties, enabling us to influence, shape and stay ahead of market developments.

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Our strategies are informed by data and enabled by our **PELICAN** software which strengthens controls and helps manage your claims spend.

PELICAN joins the dots – *by bringing together all stakeholders into just ONE platform*

PELICAN software is a fully integrated platform that enables our team and legal partners to support you and your team through every stage of the claims journey, providing:
- Real time data insights and management information
- Controlled data access for all relevant stakeholders

Giving you:
- Greater efficiencies and improved controls through automation
- Reduced duplication and legal fees
- Cost savings
- Market wide, augmented data insights offered by our expert team, delivering you better claims outcomes and peace of mind

A joined up approach
Together with our established partners and through our proprietary technology, we integrate and optimise your claims management processes, driving operational efficiencies and reducing costs.

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Pro GLOBAL
Optimising Claims Management

PRO GLOBAL
PELICAN
• Joined-up view
• Integrated platform
• Automated processes Data insight (augmented by our experts)

Specialists
• Expertise
• Experience

Scale
• Efficiency
• Outsource capability

Integrated
• Your internal claims team

Partners
• Expert Lawyers
• Claims Investigators

Influence
• Our market positioning....

Mike Mackenzie,
Head of Specialist claims
pro-global.com

For an independent assessment of your claims processes and pain points, or to discuss how we can help transform the way you work to drive efficiencies and reduce costs, contact us now.
Email: getintouch@pro-global.com   **Tel: +44 (0)20 7068 8000**